

W-02168A-15-0369

OPEN MEETING AGENDA ITEM

ORIGINAL

Arizona Corporation Commi:  
Utilities Complaint Form

0000169035

Investigator: Michael Buck

Phone: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Opinion Date: 4/21/2016

Opinion Number: 2016 - 130218

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 4/21/2016 8:37 AM

First Name: Richard

Last Name: Claiborne

Account Name: Richard Claiborne

Address: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

City: KINGMAN

State: AZ

Zip Code: 86401

Home: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Cell: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Email: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Company: Truxton Canyon Water Company, Inc

Division: Water

## Nature Of Opinion

Docket Number: W-02168A-15-0369

Docket Position: Against

It seems these days that it's becoming harder and harder for people to obtain water that is safe to drink whether it's our issue with arsenic or the criminally negligent issue in flint. Now not only are we being provided with water that puts us at risk we're expected to help the water company fix the problem by paying an expensive surcharge that for me will almost double my water bill. If a water company goes into business to provide water it should be their responsibility to be able to provide that water without higher than acceptable levels of poison. This company can't do that and now they not only want us to pay for the water but to pay to upgrade their system to fix the issue. Shouldn't they have been required to have these processes in place BEFORE pumping poison into our homes? Many of us have installed systems within our homes to filter the arsenic and now on top of that this company wants us to pay even more each month so they can give us safe water; something they should have been giving us from day one. I am not opposed to a small increase in each person's water bill based on consumption but a flat surcharge and one that is this high is patently unfair and a real burden to folks like myself who are retired and have a limited fixed income. I ask that this surcharge be disapproved and some other method be considered for resolving this problem.

## Investigation

Date:

Analyst:

Submitted By:

Type:

4/21/2016

Michael Buck

Telephone

Investigation

Entered into the record and docketed. Closed.

Arizona Corporation Commission

DOCKETED

APR 21 2016

DOCKETED BY

AZ CORP COMMISSION  
DOCKET CONTROL

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